

D & H MOBILE SDN. BHD. 1081059T / 201401004983
A-2-1 Block A Shop lot no 2-1 Floor IRAMANIS CENTRE, Jalan Lintas, Taman Imanias, 88450
Kota Kinabalu, Sabah
+60 11 21930279
info@dshmobilemy.com
www.dshmobilemy.com

D&H MOBILE Repair / Service Form

Customer Information

Full Name: _____

Address: _____

Tel: _____ Email: _____

Product Information (One form per product)

Product Name	_____	Serial No.	_____
Problem Descriptions	_____		
Includes	_____		
Notes	_____		

D&H MOBILE Office Use			
Repair Job Descriptions	_____		
Repair Cost	_____	Job Proceed?	YES or NO
Payment Method	_____	Payment Date	_____
Return Date	_____	Self-collect or Courier	_____

D&H MOBILE Repair / Service Terms & Conditions

1. SHASHINKI reserves the right to reject unrepairable products due to insufficient parts or damaged beyond repair.
2. While extreme care will be taken during the repair process, D&H MOBILE SDN. BHD. held no responsibility if a product is damaged/detached/cracked during the repair process.
3. D&H MOBILE held no responsibility for the lost or damage of product during shipping to SHASHINKI store. SHASHINKI takes full shipping responsibility when returning the product back to the customer.
4. Upon inspection of the product, D&H MOBILE will quote customer the actual repair/service cost. Payment must be made before repairing process starts.
5. For unrepairable product or customer decline to proceed with the repairing job, a RM20 inspection fee applies. Customer will also need to bare the shipping cost to return the product back to the customer. D&H MOBILE use insured courier service shipping.
6. Product must be claimed within 6 months from the date below. Late claiming product will be disposed and no compensation will be given to customer.

By signing the below, customer agrees to the above Terms and Conditions.

Signature Customer Full Name Date (dd/mm/yyyy)